



TEXAS
Health and Human
Services

**Texas Department of State
Health Services**

Texas Vaccine Providers Webinar

Tuesday, April 12th, 2022

Disclaimer

The information presented today is based on CDC's recent guidance and MAY change.

Tuesday, April 12th, 2022

Discussion Topics

Opening Remarks – Tony Aragon, MS

COVID-19 Recruitment & Inventory – Garrett Cottom, BS

COVID-19 Vaccine Updates – Saroj Rai, PhD, MPH

COVID-19 Vaccine Clinical Guidance – Cheryl Garcia, BSN, RN

Live Q&A

Adolescent Immunization Week & Upcoming Events – Merissa Daugherty, BSN, RN, CA- SANE

COVID-19 Vaccine Product Ordering Updates – Kaylee Tran

Live Q&A



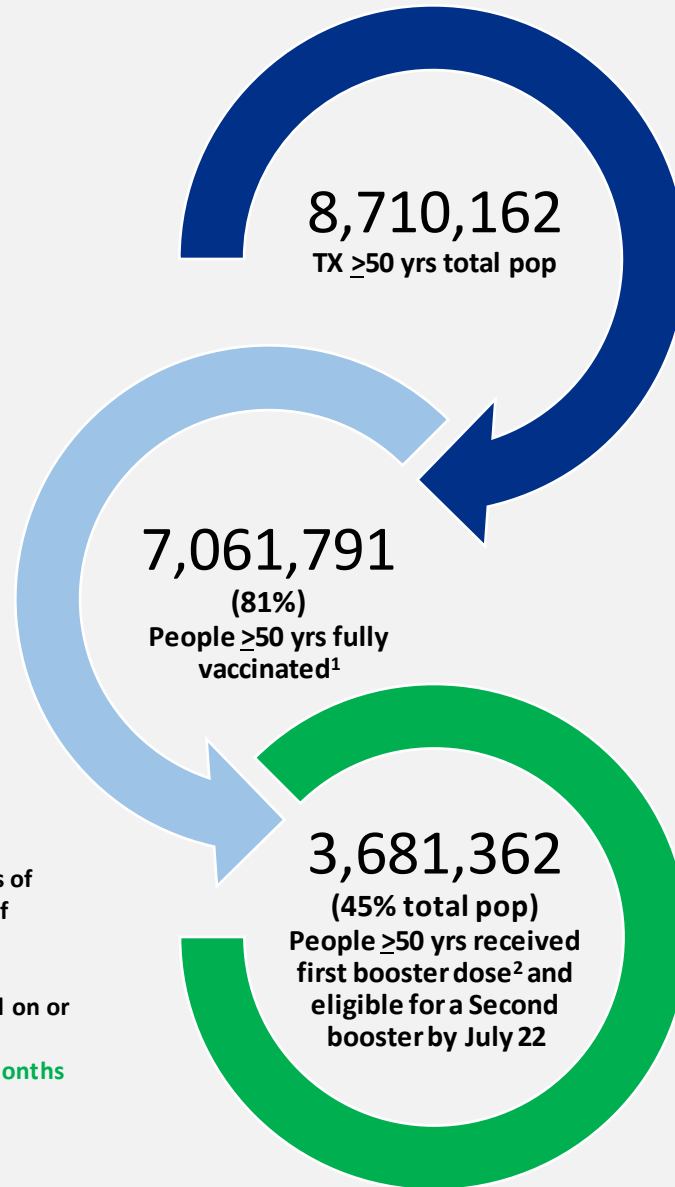
Texas Department of State
Health Services

Opening Remarks

Tony Aragon, MS

Director | Immunization Section

Individuals ≥ 50 yrs Eligible for 2nd Booster By Month (All Vaccines)



Individuals ≥ 50 yrs Eligible for 2nd Booster By Month (All Vaccines) ³	Total
22-Apr	3,081,409
22-May	410,329
22-Jun	118,731
22-Jul	70,893

1. Fully Vaccinated includes second doses of Moderna and Pfizer and single doses of Janssen.
2. First Booster doses includes all additional/booster doses administered on or after 8/13/21.
3. Second booster dose projected for 4 months post first booster dose by month.

COVID-19 Recruitment & Inventory

Garrett Cottom, BS

Director | COVID-19 Program – Immunization Section

COVID-19 Vaccine Survey

Report Vaccine Inventory



This is a reminder that the mandatory COVID-19 Vaccine Inventory Reporting survey is due **this Wednesday, April 13th, 2022, at 5:00 PM CST.**

The following link will allow you to access the survey:

<https://survey.alchemer.com/s3/6809599/COVID-19-Vaccine-Inventory-Reporting-2>

Please note that this survey should be completed based off **state allocations only.**

COVID-19 Vaccine Provider

Recruitment Webinar




Initiative: To recruit TVFC Providers to enroll in the COVID-19 Program

Target Audience: Any provider that provides care to children, especially 6mo through 4 years.

When: April 20th, 2022, from 11 a.m. – 12 p.m. (CST)

Messaging will be coming from DSHS for registration for this upcoming event.



Texas COVID-19 Vaccine Program



The Texas Department of State Health Services (DSHS)
Immunization Section has a COVID-19 Vaccine Program.

Tel: (877) 835.7750

1100 W. 49th Street
Austin, TX 78756

www.ImmunizeTexas.com
COVID19Inventory@dshs.texas.gov
(to be used for inventory survey
questions)
COVID19VacEnroll@dshs.Texas.gov

COVID-19 Vaccine Updates

Saroj Rai, PhD, MPH

Senior Scientific Advisor | Office of Chief State Epidemiologist

COVID-19 Vaccine Updates

Second Booster Dose

- A second booster dose of the Pfizer or Moderna COVID-19 vaccine **may** be administered to individuals ≥ 50 years at least 4 months after receipt of a first booster dose of any authorized or approved COVID-19 vaccine.
- A second booster dose of the Pfizer COVID-19 vaccine (≥ 12 years) or Moderna COVID-19 vaccine (≥ 18 years) **may** be administered to certain immunocompromised individuals at least 4 months after receipt of a first booster dose of any authorized or approved COVID-19 vaccine.
- In addition, adults who received a primary vaccine and booster dose of Johnson & Johnson's Janssen COVID-19 vaccine at least 4 months ago **may** now receive a second booster dose using an mRNA COVID-19 vaccine

Terminology for COVID-19 Vaccine Dosing

Primary series:

- For most people, a 2-dose series of an mRNA COVID-19 vaccine (Pfizer-BioNTech and Moderna) or a single dose of Janssen COVID-19 Vaccine.
- For people who are moderately or severely immunocompromised, a 3-dose series of an mRNA COVID-19 vaccine or a single dose of Janssen COVID-19 Vaccine.

Additional dose: A subsequent dose of vaccine administered to people who were less likely to mount a protective immune response after initial vaccination. People who are moderately or severely immunocompromised and who received Janssen COVID-19 Vaccine for their primary series should receive an additional dose.

Booster dose: A subsequent dose of vaccine administered to enhance or restore protection which might have waned over time after primary series vaccination.

- **Homologous booster dose:** The same vaccine product used for the booster dose was administered for the primary series.
- **Heterologous booster dose (mix-and-match booster):** The vaccine product used for the booster dose differs from the product administered for the primary series.

Up to date: A person has received all recommended doses in their primary vaccine series, and a booster dose, when eligible. **Receipt of a second booster dose is not necessary to be considered up to date at this time.**

March 29, 2022	COVID-19 Vaccination Schedule for People Who are NOT Moderately or Severely Immunocompromised			
	Number of Doses in Primary Series	Number of Booster Doses	Interval between 1 st Dose and 2 nd Dose	Interval between 2 nd Dose and Booster Dose ^b
Pfizer (5-11 years) (orange cap)	2	NA	3 weeks	NA
Pfizer (≥12 years) (purple → gray cap)	2	1 ^d	3-8 weeks ^a	≥ 5 months ^d
Moderna (≥18 years)	2	1 ^d	4-8 weeks ^a	≥ 5 months ^d
J&J's Janssen (≥18 years) ^c	1	1 ^d	NA	≥ 2 months ^d (between dose 1 and booster dose)

February 22, 2022

a: An **8-week** interval may be optimal for some people ages 12 years and older, especially **for males ages 12 to 39 years**. A **shorter interval** (3 weeks for Pfizer; 4 weeks for Moderna) between the first and second doses remains the recommended interval for: people who are moderately to severely immunocompromised; adults ages 65 years and older; and others who need rapid protection due to increased concern about community transmission or risk of severe disease: [COVID-19 vaccination schedule for the primary series in the general population](#)

b: Booster doses may be mix and match for individuals ≥18 yrs, mRNA vaccines are preferred : [Booster dose may be mix-and-match vaccine](#)

c: [mRNA COVID-19 vaccines are preferred over the J&J COVID-19 vaccine](#)

- d.** All people ages 12 years and older should receive 1 booster dose of a COVID-19 vaccine. Some adults may receive a second booster dose:
- Adults ages 18-49 years: Those who received Janssen COVID-19 Vaccine as both their primary series dose and booster dose may receive an mRNA COVID-19 booster dose at least 4 months after the Janssen booster dose.
 - Adults ages 50 years and older: A second mRNA booster dose could benefit people ages 50 years and older, as they are at increased risk for severe COVID-19. People ages 50 years and older may choose to receive a second booster dose, if it has been at least 4 months after the first booster.

March 29, 2022	COVID-19 Vaccination Schedule for People Who ARE Moderately or Severely Immunocompromised				
	Number of Doses in Primary Series	Number of Booster Doses	Interval between 1 st Dose and 2 nd Dose	Interval between 2 nd dose and 3 rd Dose	Interval between 3 rd Dose and 1st Booster dose ^a
Pfizer (5-11 years) (orange cap)	3	NA	3 weeks	≥ 4 weeks	NA
Pfizer (≥12 years) (purple → gray cap)	3	1 ^c	3 weeks	≥ 4 weeks	≥ 3 months ^c
Moderna (≥18 years)	3	1 ^c	4 weeks	≥ 4 weeks	≥ 3 months ^c
J&J's Janssen (≥18 years) ^b	1 Dose Janssen, followed by 1 Dose of mRNA vaccine	1 ^c	4 weeks	≥ 2 months	NA ^c

a: Booster doses may be mix and match for individuals ≥18 yrs, mRNA vaccines are preferred : [Booster dose may be mix-and-match vaccine](#)

b: [mRNA COVID-19 vaccines are preferred over the J&J COVID-19 vaccine](#)

March 29, 2022

C: People ages 12 years and older may choose to receive a second booster dose using an mRNA COVID-19 vaccine if it has been at least 4 months after the first booster dose.

COVID-19 Vaccines Approved or Authorized in the United States

March 29, 2022

March 29, 2022	Age Indication	Vaccine Vial Cap Color	Dilution Required	Primary Series		Booster Dose ^b	
				Dose	Injection Volume	Dose	Injection Volume
Pfizer	5 – 11 years	Orange	Yes	10 mcg	0.2 mL ^a	NA	NA
Pfizer	≥ 12 years	Purple	Yes	30 mcg	0.3 mL	30 mcg	0.3 mL
Pfizer	≥ 12 years	Gray	No	30 mcg	0.3 mL	30 mcg	0.3 mL
Moderna	≥ 18 years	Red ^d	No	100 mcg	0.5 mL	50 mcg	0.25 mL
Moderna	≥ 18 years	Blue ^d	No	NA	NA	50 mcg	0.5 mL
J&J's Janssen ^c	≥ 18 years	Blue	No	5×10 ¹⁰ viral particles	0.5 mL	5×10 ¹⁰ viral particles	0.5 mL

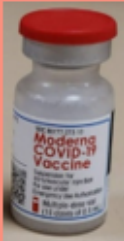



a: Dose based on age at the time of the vaccination

b: Booster doses may be mix and match for individuals ≥18 yrs, mRNA vaccines are preferred : [Booster dose may be mix-and-match vaccine](#)

c: [mRNA COVID-19 vaccines are preferred over the J&J COVID-19 vaccine](#)

d: Either Moderna COVID-19 Vaccine supplied in a vial with a red cap (0.25 mL injection volume) or Moderna COVID-19 Vaccine supplied in a vial with a blue cap (0.5 mL injection volume) can be used to administer a 50 mcg booster dose.

[Moderna COVID-19 Vaccine Red Cap Vial HCP Fact Sheet](#)

Moderna COVID-19 Vaccine Presentations			March 29, 2022
	Current Presentation	NEW Presentation	
Age Group	18 years of age and older	18 years of age and older	
Vial Cap Color	RED Cap (Blue Border)  NDC 80777-273-10	BLUE Cap (Purple Border)  NDC 80777-275-05	
Vaccine Carton	 NDC 80777-273-99	 NDC 80777-275-99	
Vial Volume	5.5 mL	2.5 mL	
For Use for Primary Series	YES	NO	
For Use for Booster Dose	YES	YES	
Dose Volume	Primary Series: 0.5 mL per Dose Booster Dose: 0.25 mL per Booster Dose	Booster Dose ONLY: 0.5 mL	
Doses Per Vial	<ul style="list-style-type: none"> Primary series doses only: maximum of 11 doses (range: 10-11 doses) Booster doses only: maximum of 20 doses Combination of primary series doses and booster doses: maximum of 20 doses 	Booster Doses: 5 Doses	

[Moderna COVID-19 Vaccine Blue Cap Vial HCP Fact Sheet](#)

COVID-19 Vaccine Clinical Guidance

Cheryl Garcia, BSN, RN

Contract Nurse III | Immunization Section

COVID-19 Vaccine Inventory Management

Is Your Vaccine Management Plan Up To Date?

All Texas DSHS Immunization enrolled sites are responsible for routine management of vaccine inventory. Once completed, this template will serve as the required Routine Vaccine Storage and Handling Plan.

This plan should be reviewed annually or whenever there are changes to the signing clinician, vaccine coordinators, vaccine recalls, or vaccine storage equipment.

<https://www.dshs.texas.gov/coronavirus/immunize/vaccine-manage-resources.aspx#managing>
<https://www.dshs.texas.gov/immunize/covid19/DSHS-Vaccine-Management-Plan-Templates.pdf>
<https://dshs.texas.gov/immunize/covid19/COVID-19-Provider-Manual.pdf>

Texas DSHS Immunization Routine Vaccine Storage and Handling Plan

Instructions: All Texas DSHS Immunization enrolled sites are responsible for routine management of vaccine inventory. Once completed, this template will serve as the required Routine Vaccine Storage and Handling Plan.

This plan should be reviewed **annually** or whenever there are changes to the signing clinician, vaccine coordinators, or vaccine storage equipment. The most current Routine Vaccine Storage and Handling Plan will be reviewed during Texas DSHS Immunization Program Compliance Site Visits (if applicable).

A copy of this plan, along with the Emergency Vaccine Storage and Handling Plan, must be posted on or near all refrigerators and freezers that store vaccine.

Clinic Name:	Clinic Address:
PIN:	Email Address:
Telephone number:	Fax Number:
Signing Clinician or Equivalent:	Primary Vaccine Coordinator:
Back-up Vaccine Coordinator:	Alternate Back-up:
Person(s) Responsible for Monthly Vaccine Count:	Person Responsible for Monthly Vaccine Reporting and Ordering:
Person Responsible for Rotating Vaccine Inventory:	Person Responsible for Receiving and Storing Vaccine Shipments:
<u>Routine Vaccine Storage and Handling Plan</u> reviewed and updated by:	
Name:	Title:
Signature:	Date of Last Review:

Standing Orders for Administering Vaccine

Name	Vaccine	Diluent	Dosage (amount)/Route
Pfizer-BioNTech COVID-19 Vaccine	Formulation: 5 through 11 years of age	1.3 mL of 0.9% sodium chloride (normal saline, preservative-free) diluent	0.2 mL/ IM injection
Pfizer-BioNTech COVID-19 Vaccine	12 years of age and older (purple cap)	1.8 mL of 0.9% sodium chloride (normal saline, preservative-free) diluent	0.3 mL/ IM injection
Pfizer-BioNTech COVID-19 Vaccine	12 years of age and older (gray cap)	Do NOT dilute	0.3 mL/ IM injection
Moderna COVID-19 Vaccine	Moderna-Primary Series		0.5 mL/ IM injection
	Moderna-Booster Dose		0.25mL/ IM injection
Janssen COVID-19 Vaccine (Johnson & Johnson)	Janssen COVID-19 Vaccine (Johnson & Johnson)		0.5 mL/ IM injection

https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/downloads/Pfizer_PED_StandingOrders.pdf

<https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/downloads/standing-orders.pdf>

<https://www.cdc.gov/vaccines/covid-19/info-by-product/moderna/downloads/standing-orders.pdf>

<https://www.cdc.gov/vaccines/covid-19/info-by-product/pfizer/downloads/gray-cap-Pfizer-BioNTech-standing-orders.pdf>

<https://www.cdc.gov/vaccines/covid-19/info-by-product/janssen/downloads/Janssen-Standing-Orders.pdf>

Live Q&A

VacShipments

COVID19VacShipments@dshs.Texas.gov

VacManagement

COVID19VacMgmt@dshs.Texas.gov

VacEnroll

COVID19VacEnroll@dshs.texas.gov

ImmTrac2

ImmTrac2@dshs.Texas.gov
ImmTracMU@dshs.texas.gov (for data exchange)

Nurse Call Center

CoronaVirus@dshs.texas.gov
COVIDvaccineQs@dshs.Texas.gov

Or call (833) 832-7068



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Adolescent Immunization Week & Upcoming Events

Merissa Daugherty, BSN, RN, CA- SANE

Nurse III – Operations Team | Immunization Section

Adolescent Immunization Week & Upcoming Events

- Adolescent Immunization
- Upcoming Events



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It's Time To Catch Up On Missed Immunizations!

Adolescent Immunization Action Week
(April 4-8)

- Pandemic effects on vaccination rates for Teens
- Texas falls behind average United States coverage rates for adolescent vaccination
- Create the change you want to see!



Adolescent Toolkit Webinar Series

Adolescent providers, please join us for a six-part lunch and learn series focusing on the importance of adolescent vaccines.

- We will cover the recommended adolescent vaccines, such as HPV, MenACWY, MenB, and Tdap, as well as discuss strategies for effective communication and vaccine inclusion.
- Look for communication to be sent out, via email, for these webinars.



World Immunization Week 2022

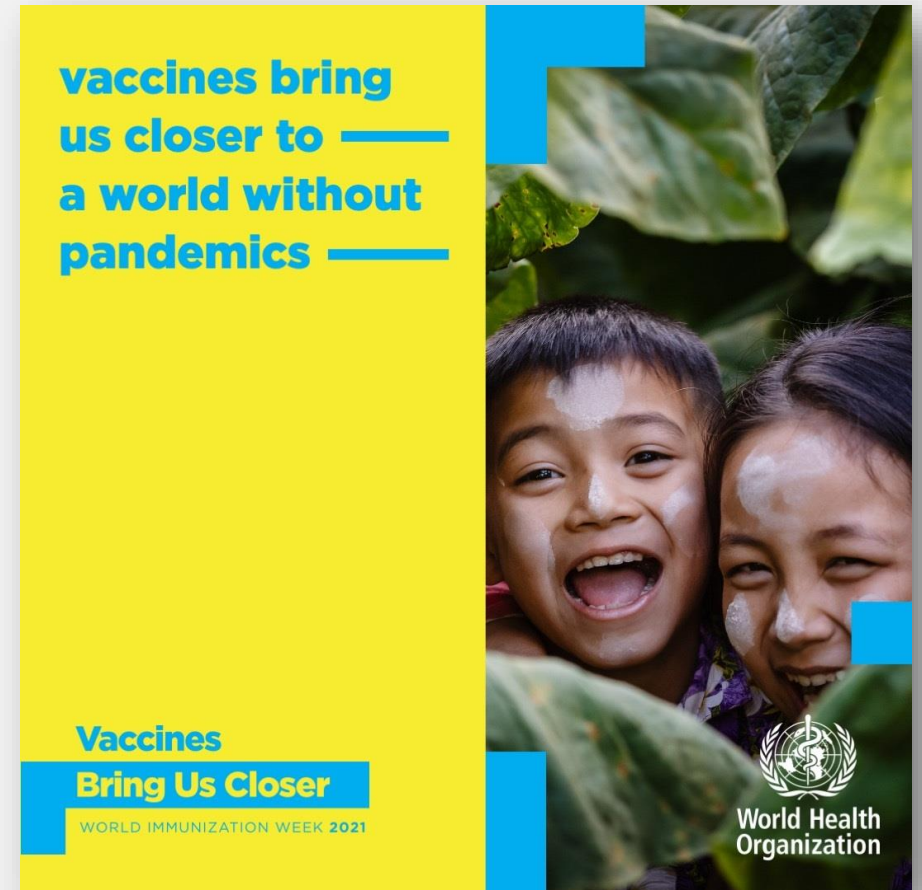
April 24th - April 30th

Long Life for All: In Pursuit of a Long Life Well Lived!

World Immunization Week is the perfect time to highlight the importance of vaccines in preventing disease across the lifespan. The goal of World Immunization Week 2022 is for more people and their communities to be protected from vaccine-preventable diseases.

Keep an eye out for the downloadable resources available in the six UN languages that will soon be available [here](https://www.who.int/campaigns/world-immunization-week/world-immunization-week-2022).

<https://www.who.int/campaigns/world-immunization-week/world-immunization-week-2022>



National Infant Immunization Week

National Infant Immunization Week (NIIW) highlights the importance of protecting infants and young children from vaccine-preventable diseases. This year, a primary focus is to ensure families stay on track for their children's well-child visits and routinely recommended vaccinations.

[Here](#) you can find a digital media toolkit, examples of key messaging, and tips for talking about vaccines with parents.



Save the Date: Texas Perinatal Hepatitis B Virtual Summit

Join us on **May 20th, 2022** from 9am – 4pm for the **Texas Perinatal Hepatitis B Virtual Summit**.

This one-day Summit provides the opportunity to virtually engage with other public health professionals. Presentations will cover a range of topics such as strategies for reducing the spread of hepatitis B, recommendations for the management of cases, reviewal of recent ACIP hepatitis B vaccine recommendations, and the new DSHS PHBPP database.

Event registration details and agenda are coming soon. If you have event questions, please contact our Perinatal Hepatitis B Summit Coordinator Kathy Lowry at kathy.lowry@dshs.texas.gov



COVID-19 Vaccine Product Ordering Updates

Kaylee Tran

Program Specialist V | Immunization Section

COVID-19 Vaccine Product Ordering Updates

- COVID-19 Vaccine Holiday Ordering Cadence
- COVID-19 Vaccine Provider Inventory Reporting
- COVID-19 Vaccine Waste Related Questions



COVID-19 Vaccine Holiday Ordering Cadence



Pfizer vaccine deliveries will occur as per routine on **Friday, April 15th, 2022**, and **Monday, April 18th, 2022**, unless the awardee or partner specifically requests an order hold with Pfizer customer service.

Moderna and Janssen vaccine deliveries will occur as per routine on **Friday, April 15th, 2022**.

If you would like to request an order hold for any of these days, please contact the VacShipments team at (833) 832-7068 (Option 2) or email COVID19VacShipments@dshs.Texas.gov

- Additional Questions? Please reach out to McKesson Specialty at 1-833-343-2703, or COVIDVaccineSupport@McKesson.com

COVID-19 Vaccine Holiday Schedule

	FRIDAY, APRIL 15	SATURDAY, APRIL 16	SUNDAY, APRIL 17	MONDAY, APRIL 18
Pfizer	DELIVERIES	No Deliveries	No Deliveries	DELIVERIES
Moderna	DELIVERIES	No Deliveries	No Deliveries	No Deliveries
Janssen	DELIVERIES	No Deliveries	No Deliveries	No Deliveries

*Pfizer will be the **ONLY** manufacturer delivering COVID-19 vaccines on Monday, April 18th unless an order hold has been requested.

COVID-19 Vaccine Provider Inventory Reporting

ACTION REQUIRED

Beginning May 2, 2022, the Texas Department of State Health Services will be requiring all providers to report their current COVID-19 vaccine inventory by vaccine type in VAOS.

The deadline for completing the survey is Wednesday, April 13, 2022 at 5:00 pm. The following link will allow you to access the survey.

<https://survey.alchemer.com/s3/6809599/COVID-19-Vaccine-Inventory-Reporting-2>

Providers should complete the survey **even if their inventory to report is ZERO.**

Providers should report ALL vaccines in their current inventory and transfers even if they were not reported through VAOS. DO NOT include expired or wasted COVID-19 in the inventory survey.

This survey should **only include state allocations** and not federal.

Mark Your Calendars



Provider Group	Survey Due Date
ALL PROVIDERS	Wednesday, April 13th @ 5:00pm CST

COVID-19 Vaccine Provider Inventory Reporting

FREQUENTLY ASKED QUESTIONS



Q: Why is this requirement being put in place for all providers?

A: To accurately account for COVID-19 inventory levels at providers across Texas.

Q: How often will this activity occur?

A: This will be a one-time survey to baseline our inventory state-wide. We will be following up with those who do not respond.

Q: Will COVID-19 inventory be reported by each specific vaccine?

A: Yes, inventory will be reported by each specific vaccine.

Q: What happens if a provider does not report COVID-19 inventory levels?

A: All COVID-19 providers must report COVID-19 inventory to order additional COVID-19 vaccine. If a provider does not report inventory levels, additional vaccine cannot be ordered.



COVID-19 Vaccine Provider Inventory Reporting

FREQUENTLY ASKED QUESTIONS CONT.

Q: Can a provider report “0 doses” or use “dummy data” instead of accurately reporting COVID-19 inventory levels?

A: No, a provider must report inventory accurately by vaccine type.

Q: If I have already completed the survey, do I need to submit another response?

A: No, if you have already completed the survey, you do not need to submit another response.

Have additional questions?

Please contact COVID19Inventory@dshs.texas.gov.



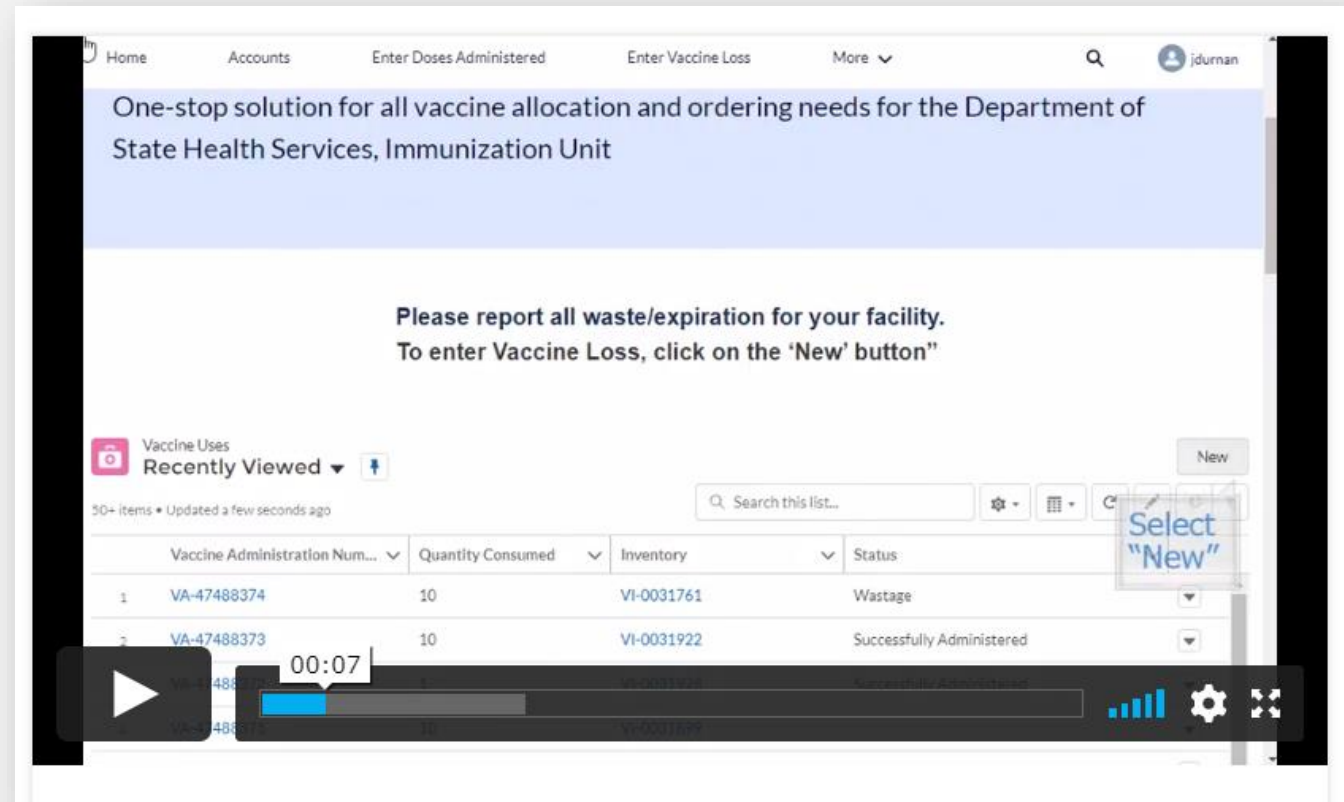
DSHS appreciates your partnership and hard work towards this effort as we continue to carry out this important assignment.

COVID-19 Vaccine Reporting Waste Video Tutorial

Are you a new provider and have questions about reporting waste?

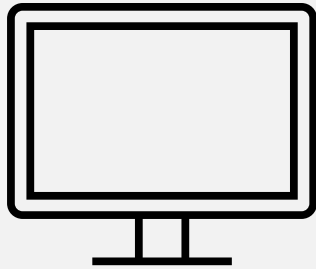
The COVID-19 Vaccine Waste **e-learning video** provides a visual explanation of reporting COVID-19 vaccine waste in VAOS.

To view the COVID-19 Waste [e-learning video](#) and additional trainings, please visit the VAOS [training catalog](#) accessible through the DSHS portal.

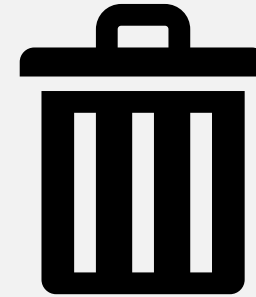


<https://vimeo.com/showcase/8971818/video/644060416>
https://www.dshs.texas.gov/immunize/VAOS/Catalog_VAOS.pdf

COVID-19 Vaccine Waste Related Questions?



If you have questions about **reporting waste**, contact the VacShipments team at (833) 832-7068 (Option 2) or email COVID19VacShipments@dshs.Texas.gov



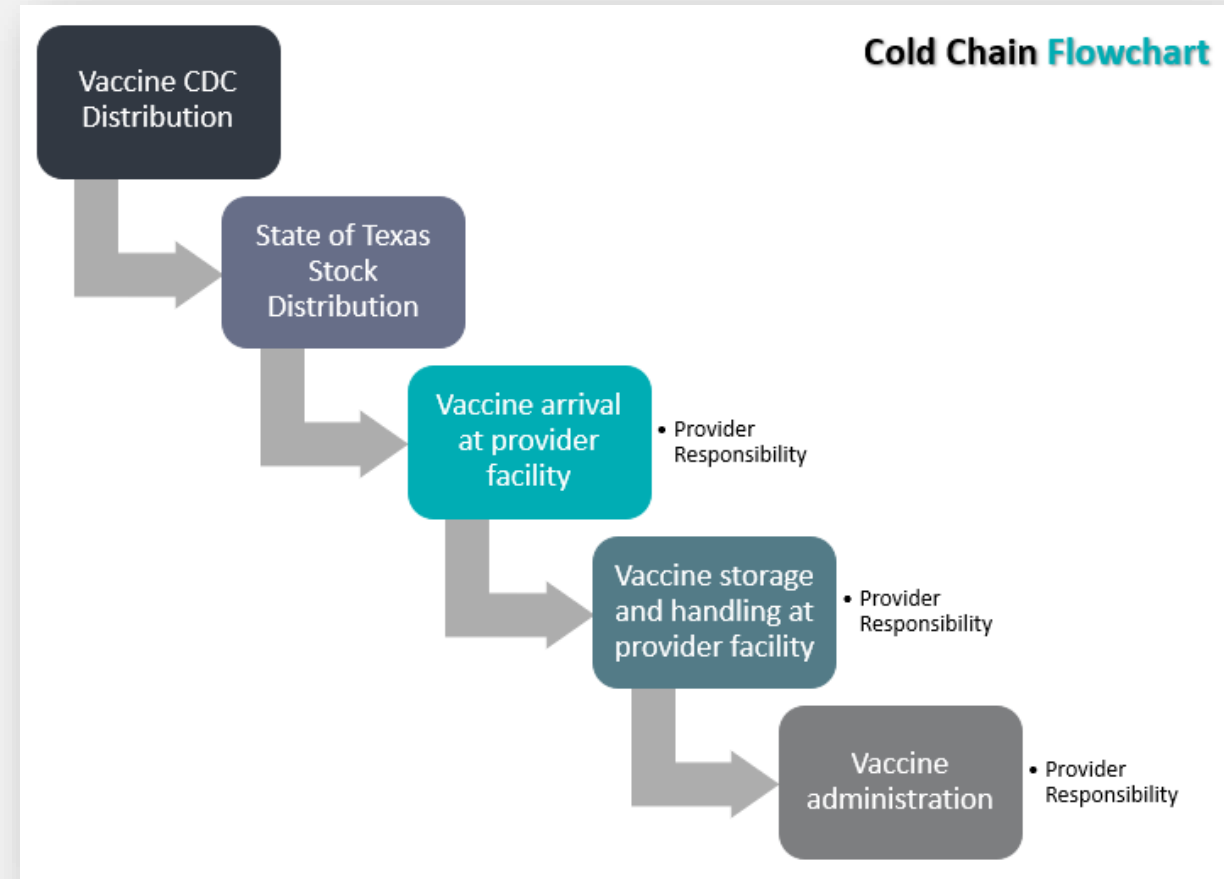
If you have questions about **waste disposal**, contact the Nurse Call Center at (833) 832-7068 (Option 4) or Texas 2-1-1 (Option 6), 8 a.m. to 5 p.m., Monday through Friday or email CoronaVirus@dshs.texas.gov

New Processes Added for Health Hero America Deliveries

Our shipping partner, Cold Chain Technology (CCT) also known as Health Hero America (HHA), helps deliver any small dose order shipments.

As of April 8th, 2022, HHA will be processing all vaccine transfers in VAOS the Friday **before vaccine delivery is received by the provider.**

This change in processes will prevent any delays for providers to report their administration and waste as the lot will already be added to their inventory.



Live Q&A

VacShipments

COVID19VacShipments@dshs.Texas.gov

VacManagement

COVID19VacMgmt@dshs.Texas.gov

VacEnroll

COVID19VacEnroll@dshs.texas.gov

ImmTrac2

ImmTrac2@dshs.Texas.gov
ImmTracMU@dshs.texas.gov (for data exchange)

Nurse Call Center

CoronaVirus@dshs.texas.gov
COVIDvaccineQs@dshs.Texas.gov

Or call (833) 832-7068

Texas Vaccine Providers Webinar Survey

We want to hear from you in our Texas Vaccine Providers **Webinar Survey**! This quick survey helps us create content that is relevant and helpful for our Texas providers week over week.

Please complete our [post webinar survey](#) for the **4/12 Texas Vaccine Providers Webinar** by Thursday, 4/14 at 5:00pm CT.

DSHS Texas Providers Webinar Survey - April 12, 2022

Were you able to attend the Texas Provider webinar this week?

- ☒ Yes
- ☐ No
- ☐ Partly

Are you a COVID-19 Vaccine Provider?

- ☐ Yes
- ☐ No

Overall the information shared today was helpful.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

The information was presented clearly.

- ☐ Strongly Agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ Strongly Disagree

Resources



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COVID-19 Vaccine Product Availability

When you enter the “doses requested,” remember that each COVID-19 vaccine type ships in different pack sizes. Use the table below to determine how many doses to request:

Moderna		Pfizer Adult/Adolescent (12+ yrs)		Pfizer Pediatric (5 -11 yrs)		Janssen/J&J
<100 Doses	>100 Doses	<300 Doses	>300 Doses	<100 Doses	>100 Doses	>100 Doses
Place orders in multiples of 10 doses (1 vial) up to a maximum of 60 doses	Place orders in multiples of 100 doses	Place orders in multiples of 6 doses (1 vial) up to a maximum of 102 doses	Place orders in multiples of 300 doses	Place orders in multiples of 10 doses (1 vial) up to a maximum of 100 doses	Place orders in multiples of 100 doses	Place orders in multiples of 100 doses

Providers placing order requests for more than one COVID-19 vaccine presentation in VAOS will be required to place a *separate order request* for each COVID-19 vaccine presentation they wish to order.

COVID-19 Vaccine Provider Support

Call the COVID-19 Provider Support Help Desk at 833-832-7068

Hours of Operation: Monday to Friday, 8 a.m. - 5 p.m. CT

Category	COVID-19 Vaccine Provider Enrollment (Syntropi)	COVID-19 Vaccine Provider Information and Safety Reporting	Vaccine Allocation & Ordering System (VAOS)	Vaccine Distribution & Shipments	Reporting for COVID-19 Vaccines
Sample questions	<ul style="list-style-type: none"> How to become a COVID-19 Vaccine Provider In-progress applications Update Enrollment accounts, including population numbers, email addresses, or primary/backup coordinators 	<ul style="list-style-type: none"> COVID-19 vaccine safety & medical info Administration of vaccine Reporting adverse events to VAERS Questions/concerns for clinical vaccine considerations 	<ul style="list-style-type: none"> Access to VAOS Question about completing a task or process in VAOS or dashboards Provider Webinars 	<ul style="list-style-type: none"> Tracking shipments Orders Vaccine transfer Waste disposal Changing inventory in VAOS 	<ul style="list-style-type: none"> Reporting to ImmTrac2 via online web application
Provider Support Channel	Provider Help Desk: (833) 832-7068 (Option 1) or (877) 835-7750 or Email: COVID19VacEnroll@dshs.texas.gov HealthCare Providers/Professionals https://www.cdc.gov/vaccines/hcp/index.html	COVID-19 Nurse Call Center: (833) 832-7068 (Option 4) or Texas 2-1-1 (Option 6), 8 a.m. to 5 p.m., Monday through Friday or Email: CoronaVirus@dshs.texas.gov General Immunization Questions: COVIDvaccineQs@dshs.Texas.gov	Covid-19 Vaccine Management: (833) 832-7068 (Option 2) or Email: COVID19VacMgmt@dshs.Texas.gov	Vaccine Shipments: (833) 832-7068 (Option 2) or Email: COVID19VacShipments@dshs.Texas.gov For questions about COVID-19 vaccine storage/handling, refer to the manufacturer resources .	ImmTrac2 team: (833) 832-7068 (Option 3) or (800) 348-9158, 8 a.m. to 4:30 p.m., Monday through Friday or Email: ImmTrac2@dshs.Texas.gov ImmTracMU for Data Exchange: 800-348-9158 or Email: ImmTracMU@dshs.texas.gov ,
Include in email:	Current and new vaccine coordinator name and email address (if new coordinators requested)		Provider name, org code, and primary and backup vaccine coordinator names and email addresses	Provider name, org code, and service request number or shipment number	

COVID-19 Vaccine Waste Guidance

Waste Disposal and Reporting Resources

While it is important to try to use every dose of vaccine possible, that should not be at the expense of missing an opportunity to vaccinate every eligible person when they are ready to get vaccinated.

Visit the DSHS COVID-19 Vaccine Disposal Guidelines for details on disposing waste:

<https://dshs.texas.gov/immunize/covid19/COVID19-Vaccine-Disposal-Guidelines.pdf>

COVID-19 VACCINE DISPOSAL GUIDELINES

The Centers for Disease Control and Prevention (CDC) states that COVID-19 vaccines should be treated as regulated medical waste in its disposal requirements from their [Identification, Disposal, and Reporting of COVID-19 Vaccine Wastage](#) notice. The CDC advises providers to waste COVID-19 vaccines in accordance with local regulations.

For guidance on reporting Moderna doses wasted, see the following guide:

<https://www.dshs.texas.gov/immunize/covid19/Moderna-Wastage-Table-Texas.pdf>

Moderna 10/14 COVID-19 Vaccine Wastage Guidance

For guidance on reporting waste in VAOS, see the following guide:

<https://www.dshs.texas.gov/immunize/covid19/Waste-in-VAOS.pdf>

COVID-19 Vaccine Waste Reporting Waste and Generating Waste Reports in VAOS March 28th, 2022



[View the VAOS Job Aid Catalog](#)

For questions about reporting waste, call (833) 832-7068 (Option 2) or email COVID19VacShipments@dshs.Texas.gov.

Billing Resources

Additional billing information, including CPT Administration and Product Codes for the anticipated Moderna 2.5 mL Booster Only Product, can be found at the following AMA resources.

AMA COVID-19 CPT Vaccine and Immunization Codes:
<https://www.ama-assn.org/practice-management/cpt/covid-19-cpt-vaccine-and-immunization-codes>

AMA Find your COVID-19 Vaccine CPT Codes:
<https://www.ama-assn.org/find-covid-19-vaccine-codes>

The image displays two overlapping screenshots of the American Medical Association (AMA) website. The top screenshot shows the 'Find your COVID-19 Vaccine CPT® Codes' page, which includes a search bar and introductory text about the resource. The bottom screenshot shows the 'COVID-19 CPT vaccine and immunization codes' page, featuring a 'COVID-19 CPT® codes' section with links to 'CODING AND GUIDANCE', 'VACCINE AND IMMUNIZATION CODES', and 'FIND COVID-19 VACCINE CPT® CODES'. It also includes a 'CONTENTS' section with links to 'Unique CPT codes approved for COVID-19 immunizations', 'Category | vaccine descriptors', 'Vaccine resources', and 'CPT® Assistant provides guidance for new codes'. The AMA logo and navigation links like 'Join' and 'Renew' are visible in the header of both screenshots.

COVID-19 VAOS Job Aids

In the [COVID-19 VAOS Job Aid Catalog](#) you can find all the DSHS job aids you may need as a COVID-19 vaccine provider.

Vaccine Allocation & Order System (VAOS) – Learning Resources

COVID-19 Vaccine Job Aids

- [VAOS Tips & Tricks](#) (11/2/2021)
- [COVID-19 Vaccine Data Dashboard](#) (6/29/2021)
- [COVID-19 Vaccine Product Availability](#) (10/28/2021)
- [COVID-19 Vaccine Order Requests in VAOS](#) (10/25/2021)
- [Vaccine Transfers in VAOS](#) (10/25/2021)
- [VAOS Quick Start Guide](#) (11/19/2021)
- [COVID-19 Vaccine Shipments](#) (10/25/2021)
- [Reporting Waste in VAOS](#) (10/25/2021)
- [Moderna Wastage Table](#) (11/2/2021)
- [Generating Reports in VAOS](#) (6/18/2021)

COVID-19 Therapeutics Job Aids

- [COVID-19 Therapeutics Job Aid](#) (9/24/2021)
- [Therapeutics Enrollment Guide](#) (11/10/2021)

VAOS E-Learnings

- [COVID-19 Vaccine & Therapeutics VAOS Videos](#)
- [TVFC/ASN VAOS Videos](#)

TVFC/ASN Job Aids

- [VAOS Quick Start Guide](#) (11/19/2021)
- [Open Ordering](#) (10/20/2021)
- [Uploading Temperature Logs](#) (10/18/2021)
- [Vaccine Shipments](#) (10/18/2021)
- [Vaccine Transfers](#) (10/18/2021)
- [Entering Doses Administered](#) (10/18/2021)
- [Reconciling Physical Inventory](#) (10/18/2021)
- [Reporting Waste](#) (10/18/2021)
- [Generating Reports](#) (10/18/2021)

Updated 11/10/2021

COVID-19 Vaccine Fact Sheets

	Pfizer COVID-19 Vaccine (Ages 5-11, Orange Cap)	Pfizer COVID-19 Vaccine (Ages 12+, Purple Cap)	Pfizer COVID-19 Vaccine (Ages 12+, Gray Cap)	Moderna/Spikevax™ COVID-19 Vaccine	Janssen COVID-19 Vaccine
Fact Sheet for Healthcare Providers	https://www.fda.gov/media/153714/download Revised: 03 Jan 2022	https://www.fda.gov/media/153713/download Revised: 29 Mar 2022	https://www.fda.gov/media/153715/download Revised: 29 Mar 2022	https://www.fda.gov/media/144637/download Revised: 31 Jan 2022	https://www.fda.gov/media/146304/download Revised: 31 Jan 2022
Vaccine Information Fact Sheet for Recipients and Caregivers	https://www.fda.gov/media/153717/download Revised: 03 Jan 2022	https://www.fda.gov/media/153716/download Revised: 29 Mar 2022	https://www.fda.gov/media/153716/download Revised: 29 Mar 2022	https://www.fda.gov/media/144638/download Revised: 29 Mar 2022	https://www.fda.gov/media/146305/download Revised: 31 Jan 2022
Translations of Fact Sheets for Recipients and Caregivers	https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/comirnaty-and-pfizer-biontech-covid-19-vaccine#translated Revised: 29 Mar 2022	https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/comirnaty-and-pfizer-biontech-covid-19-vaccine#translated Revised: 29 Mar 2022	https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/comirnaty-and-pfizer-biontech-covid-19-vaccine#translated Revised: 29 Mar 2022	https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/spikevax-and-moderna-covid-19-vaccine#translated Revised: 29 Mar 2022	https://www.fda.gov/emergency-preparedness-and-response/coronavirus-disease-2019-covid-19/janssen-covid-19-vaccine#translated Revised: 29 Mar 2022
Other				Important Prescribing Information: https://www.fda.gov/media/153354/download Spikevax package insert: https://www.fda.gov/media/155675/download	

Vaccine Manufacturer Resources



Medical Information

Phone: 800-438-1985

Email:

PfizerMedicalInformation@pfizer.com

Website: www.PfizerMedInfo.com



Medical Information

Phone: 866-663-3762

Email: MedInfo@modernatx.com

Temperature excursion related questions:

Email: excursions@modernatx.com



Medical Information

Phone: 800-565-4008

Temperature excursion related questions:

Email:

JSCCOVIDTEMPEXCURSION@its.jnj.com

Disclaimer

The information presented today is based on CDC's recent guidance and MAY change.

Tuesday, April 12th, 2022

Thank you!